

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 09th day of April'2025

C.G.No.259/2024-25/Chittoor Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K Ramamohan Rao

Sri. S.L. Anjani Kumar

Smt. W. Vijaya Lakshmi

Member (Finance)

Member (Technical)

Member (Independent)

Between

Smt. N. Chinna Reddamma & Others,
Marrimakulapalli (V), Gangavaram (M),
Chittoor Dist.

Complainant

AND

1. Superintending Engineer/O/Chittoor
2. Dy.Executive Engineer/O/Palamaner
3. Executive Engineer/O/Punganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

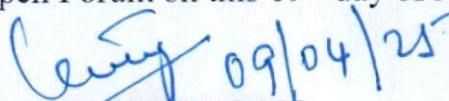
ORDER

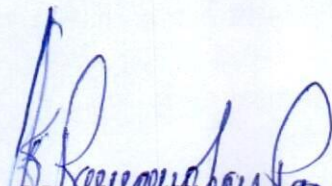
- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 22.01.2025 at Palamaner stating that since 25 years they are utilizing agriculture service connection SC.No.40 but recently without any reason the respondents disconnected their service connection and shifted the transformer.




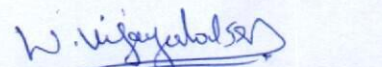
02. The said complaint was registered as C.G.No.259/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they restored the service connection of the complainant and redressed ~~here~~ grievance.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they restored the service connection of the complainant. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.


CHAIRPERSON


Member (Finance)
09/04/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road,
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

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